

Business Details			
Legal Name:			
Trading As:			
ABN:		ACN:	
Date of Registration:			
Business Type	Sole Trader	Partnership	Government Agency
<i>(circle one)</i>	Private Company	Public Company	If Publicly Listed, ASX code:
If subsidiary, holding company details:			
Street Address			
Postcode			
Billing Address			
Postcode			
Registered Address	Same as Street Address	Same as Billing Address	
<i>(circle, or provide alternate details)</i>			
Postcode			
Primary Contact		Position	
Email address		Phone	
Accounts Contact		Position	
Email address		Phone	

Details of Owners/Directors/Sole Trader/Partners	
1. Full Name	Date of Birth
Residential Address	Driver's License Number
2. Full Name	Date of Birth
Residential Address	Driver's License Number
3. Full Name	Date of Birth
Residential Address	Driver's License Number

Account Details

Type of Account Required (circle one)	Master	Normal
<i>Note: If a master/sub-account system is required, please attach Master Accounts Details form to this application.</i>		
Credit Limit Requested		
Average Monthly Freight Spend		

Temando invoices are issued weekly. Please note all accounts have 7 day payment terms.

Note: Trade References should be major suppliers commensurate with the credit limit being sought. Freight companies may not be appropriate.

Trade References			
1.	Business Name	<i>*mandatory field</i>	Contact Person <i>*mandatory field</i>
	Email address	<i>*mandatory field</i>	Phone
2.	Business Name	<i>*mandatory field</i>	Contact Person <i>*mandatory field</i>
	Email Address	<i>*mandatory field</i>	Phone
3.	Business Name	<i>*mandatory field</i>	Contact Person <i>*mandatory field</i>
	Email Address	<i>*mandatory field</i>	Phone

Declaration

I/We acknowledge that we have read, understood and agree to the Terms and Conditions of Credit as set out on page three & four of this application.

I/We acknowledge that all information provided in this application is true and correct.

Signed

Full Name

Position

Date

<p><u>Temando Use Only</u></p> <p>Salesperson:</p> <p>_____</p> <p>Code:</p> <p>_____</p>

TERMS AND CONDITIONS OF CREDIT

1. I/We (the Client) acknowledge that any credit granted following this application will be subject to the Terms and Conditions stated herein.
2. For the purpose of considering the Application and at any time during the extension of credit, the Client authorises Temando to make any such enquiries as Temando may require to be satisfied as to the creditworthiness of the Client. This includes, but is not limited to:
 - a. Obtaining personal information from any credit reporting agency or credit provider; and
 - b. Obtaining credit reports from any credit reporting agency or credit provider; and
 - c. Contacting and obtaining information from the Trade References provided in the Application and any other Trade References provided by the Client at the time of submission of the Application or any other time.
3. The Client accepts and acknowledges that Temando may disclose information received in the course of this Application to a credit reporting agency.
4. The Client agrees that Temando may require the Client to provide general purpose financial reports and other financial information for the assessment of the Application.
5. Temando reserves the right to require a minimum spend level by the Client in order to continue to use the credit facility provided, and to change the minimum spend level, and/or the credit limit at any time without consultation with or notice to the Client.
6. The Client must notify Temando in writing within seven (7) days of any change in ownership, constitution, membership or control of the Client, or any change in the Client's address.
7. The Client agrees to pay Temando no later than seven (7) days from the date of issue of the tax invoice the amounts set out therein, unless alternative terms are agreed upon by the Client and Temando in writing.
8. Temando reserves the right to suspend or cancel the credit facility at any time, without requiring any reason to do so, on seven (7) days' written notice to the Client.
9. The Client acknowledges Temando may suspend or cancel the credit facility at any time, with or without notice, if:
 - a. Full payment has not been received by the due date; or
 - b. The Client has obtained credit by fraud, misrepresentation, dishonesty or omission; or
 - c. The Client breaches any of these Terms and Conditions; or
 - d. In the opinion of Temando, any change in the ownership, constitution, membership or control of the Client makes the continuation of the credit facility undesirable or unsatisfactory; or
 - e. The Client becomes, threatens or resolves to become or is in jeopardy of becoming subject to any form of insolvency administration; the Client being a partnership dissolves, threatens or resolves to dissolve or is in jeopardy of dissolving; or the Client ceases or threatens to cease conducting business in the normal manner; or
 - f. Temando believes the continued use of the credit facility may cause loss or damage to the Client or Temando.
10. Temando is not responsible for the any loss or damage whatsoever or howsoever caused arising from the refusal by Temando to supply the Client with any services on credit because of any of the reasons set out in Clause 9.
11. Temando reserves the right to pursue collection of outstanding amounts. The Client agrees to pay to Temando any amounts reasonably incurred or expended by Temando in recovering outstanding amounts, including but not limited to external collection agent fees, legal and court costs.
12. Temando may vary these terms and conditions with respect to future transactions between Temando and the Client:
 - a. By agreement between Temando and the Client; or
 - b. By Temando giving to the Client no less than seven (7) days' written notice specifying the variation and the date on which the variation becomes effective.
13. Notice of the variation under this clause need not be sent separately and may be sent with the Client's statement of account or as part of any other correspondence.



Privacy Policy Statement

Temando uses the personal information of your customers so that we can perform our business activities and functions (the “services”) and to respond to you or your customers, should you or your customers have a query about the provision of these services.

“Personal information” is information about an identifiable individual and may include, but is not limited to: name, postal address, delivery and collection addresses, fax, phone number, ABN and e-mail address.

Temando only use this information for the purpose of booking carriers to facilitate the delivery of goods from the merchant to the customer, managing carrier service levels and tracking. Please refer to your chosen carrier’s privacy policy for more information on the storage of personal information.

Temando securely hold this information to perform additional activities, such as customer service and to protect you should any items be damaged or lost by a service provider. This data is stored within Temando’s secure datacentre network in Australia and is protected from external access by both firewalls and secure authentication. Information is only passed to a third party outside of Australia when you select an international carrier for the delivery of goods. This information is used by the international carrier to fulfil their obligation to you (the merchant).

Temando may also use personal information in an aggregated (collective) and anonymised way to generate delivery statistics and analytics for merchants, customers, industry providers and partners. All personal information is anonymised during this process.

By using the Temando system and subsequent services, you consent to you and your customer’s personal information being collected, held and used in this way and for any other use you authorise. Temando will only use the personal information for the purposes outlined or with your express permission.

Further information:

For customers of merchants/businesses: For further information and the application of privacy principles to customers engaging directly with our website, please refer to our privacy policy on the website (www.temando.com/privacy).

For merchants/businesses: For further information pertaining to the use of our software please refer to your Master Service Agreement standard terms and conditions.